# PayPal - FAQ

## Frequently Asked Questions

#### What is PayPal?

PayPal is an online payment service. It allows you to pay others without entering your financial details into every web site where you buy something. Think of PayPal as an electronic wallet – it may contain credit card and bank account info. When you purchase, it uses the payment method you choose, without revealing the method of payment to the merchant.

#### Am I required to use PayPal?

You are not required to use PayPal. The club has <u>added</u> PayPal as a payment option. Payment is still accepted by personal check and cash.

### I have not used PayPal before. Where can I find more information?

PayPal provides an extensive FAQ.

PayPal Help Center: <a href="https://www.paypal.com/li/smarthelp/home">https://www.paypal.com/li/smarthelp/home</a>

### Does it cost me anything to use PayPal?

The club holds a business PayPal account. Fees for using PayPal are charged to the merchant. You will not be charged any fees. The club will cover the cost of members using PayPal to pay the club.

### Do I have to set up a personal account to use PayPal?

You do not have to set up an account to use PayPal, except as noted. (Automatic membership renewal) Use the guest check out and enter your information each time.

### If I use PayPal, does the club have access to my payment information?

No. The club cannot see what payment method you used, only that you have made a payment to the club.

### Does PayPal handle international payments?

8/1/2022

Yes. International payments to the club are accepted in US Dollars.

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#### Do I get a receipt when I pay with PayPal?

Yes, you will receive an email receipt.

#### Does the club have a refund policy?

Yes. A link to the refund policy can be found on the bottom of any Payment page on the club web site. You can also access the Refund policy <u>here</u>.

#### What if I pay for the wrong item or pay the wrong amount by mistake?

Contact the Treasurer at <a href="mailto:pay@gmc-cascaders.com">pay@gmc-cascaders.com</a>. The Treasurer will work with you to refund any payments made in error.

#### What is auto-renew for Cascaders membership payments?

Auto-renew use the Subscription/Automatic Payment feature in PayPal. You must have a PayPal account to use this feature. A club membership subscription will charge your chosen payment method automatically each year until you cancel it.

### How do I cancel my membership subscription?

You will need to login to PayPal and cancel the subscription in your account. For more information, visit the PayPal Help Center: <a href="https://www.paypal.com/us/smarthelp/home">https://www.paypal.com/us/smarthelp/home</a>

Search for "automatic payment" to find assistance.

### Can the club help me with my PayPal account?

The choice to use PayPal for payments is the club member's responsibility. Read the user agreements and be aware of your obligations and rights. The club will refund any payments made in error; however, issues between a club member and PayPal must be resolved by the member.

### Can I pay rally fees with PayPal?

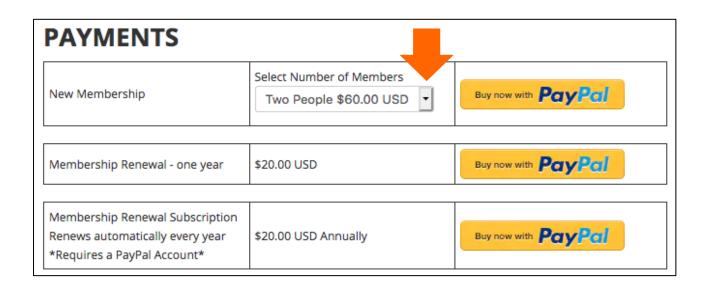
Rally fees can be paid using PayPal. Complete the rally sign-up form to determine the amount you need to pay. Then go to the Rally page on the Cascaders web site, click the link to pay the rally fee with PayPal.

These instructions are intended for those familiar with online payment services, and PayPal in particular. See the FAQ pages for general info about PayPal.

The Payments page on the GMC-Cascaders web site will host purchase buttons for items that can be paid using PayPal. Additional payment options may be added in the future.

New Membership has a dropdown to select the number of people joining. Select the arrow on the dropdown to choose. (Default value is for two people.) Other memberships have a fixed price.

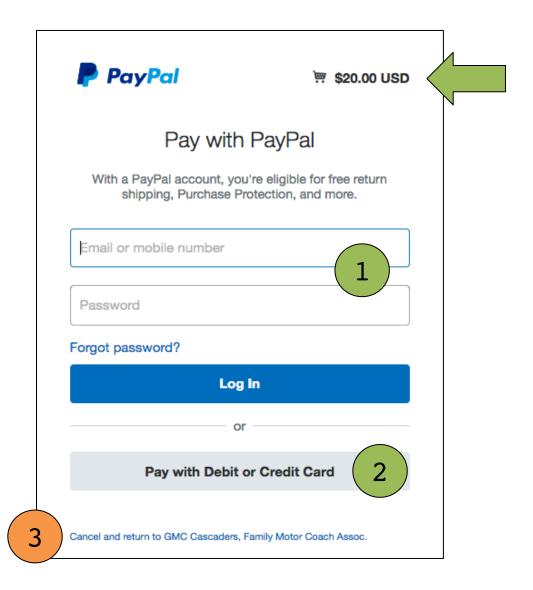
Click the PayPal button to purchase.



Your browser will go to the PayPal web site. The amount to pay is shown in the upper right.

### There are 3 options:

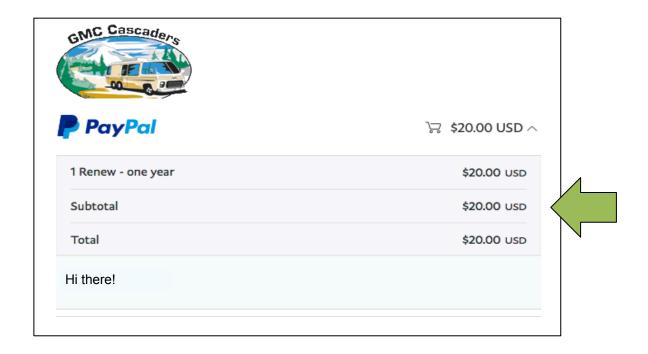
- 1. Log in with an account you already have
- 2. Check out as a guest (no information saved)
- 3. Cancel the PayPal transaction and return to the Cascaders web site.



The next screen will show the total amount of purchase at the top.

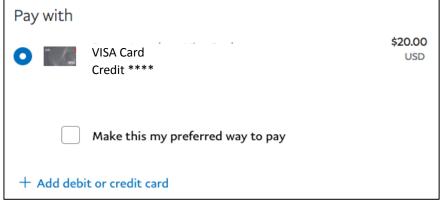
To see the details of the purchase, click the down symbol.

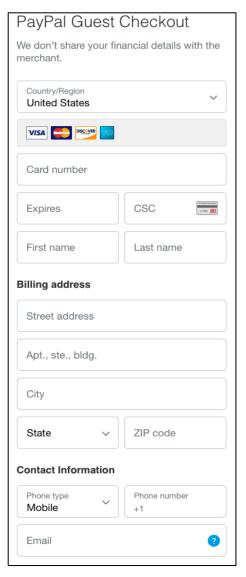




If you already have a PayPal account, choose from the payment methods you have already set up, or add a new

one.





If you are using Guest Checkout, enter all the requested information for payment.

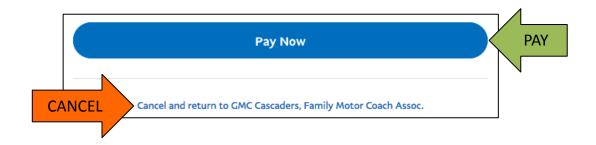
This information will not be stored. If you want to store your payment info, create a PayPal account.

Use the button at the bottom to complete your purchase, or use the link to cancel.

If you cancel, you will be returned to the Cascaders web site.

If you select "Pay Now", your payment method will be charged the amount shown. A summary page will be displayed next, and you will be sent an email receipt.

SAVE your receipt as proof of your payment to the club.



# Sample summary page:

